

MOHD. IZHAN SHAIKH

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PROFESSIONAL SUMMARY

Supply Chain and Operations professional with 6+ years of experience designing and implementing technology-driven logistics solutions across FMCG, SaaS, and e-commerce supply chain environments. Experienced in WMS and TMS implementations, warehouse process design, operational optimization, and large-scale project coordination. Proven track record of improving warehouse productivity, reducing fulfillment cycle times, and driving operational visibility through data analytics and system-led workflows. Adept at stakeholder management, cross-functional collaboration, and translating complex operational requirements into scalable technology-enabled solutions for enterprise clients including P&G, ITC, and Nestlé.

CORE SKILLS

- **Supply Chain & Operations:** Warehouse Operations, Inventory Management, Order Fulfillment, Warehouse Layout Planning, Slotting Optimization, Process Standardization
- **Implementation & Project Delivery:** WMS Implementation, TMS Integration, BRD Documentation, Requirement Gathering, User Acceptance Testing (UAT), System Configuration Validation
- **Process Optimization:** Process Mapping, Pick Path Optimization, Productivity Benchmarking, Operational KPI Design, Continuous Improvement
- **Data & Analytics:** Advanced Excel, Tableau, Metabase, Operational Analytics, KPI Dashboarding, Data Modeling, SQL / JSON Querying
- **Technology & Systems:** Warehouse Management Systems (WMS), Transportation Management Systems (TMS), ERP & SAP Integrations, API Testing, Postman, Process Automation Platforms (Setu)
- **Leadership & Collaboration:** Stakeholder Management, Cross-functional Coordination, Client Engagement, Vendor Management, Change Management

EDUCATION

Mumbai University, Mumbai

2015 — 2019

Bachelor of Engineering (Mechanical Engineering)

WORK EXPERIENCE

Assistant Project Manager

Sep 2023 – Present

StackBOX

Bengaluru, India

- Design warehouse and supply chain process solutions for enterprise FMCG clients to improve operational efficiency, scalability, and fulfillment performance.
- Supported multi-warehouse WMS implementations for large clients including P&G, ITC, and Nestlé across India and the Philippines, stabilizing operations during critical go-live phases.
- Conduct requirement discovery sessions translating operational needs into structured requirements, documentation, and BRD artifacts for system implementation.
- Collaborate with product, engineering, and operations teams validating system configurations, integrations, and workflow alignment before deployment.
- Implemented optimized picking workflows and system-guided task allocation that improved warehouse productivity by approximately 25% and reduced fulfillment cycle time by 30%.
- Developed KPI dashboards and operational monitoring frameworks using analytics tools to enhance visibility into warehouse performance and SLA adherence.
- Coordinated cross-functional stakeholders including product teams, automation vendors, and client leadership to ensure successful implementation and operational readiness.
- Led the initiation, UAT, and go-live phases of the HUL Samadhan warehouse automation project, overseeing hardware testing including conveyors, sensors, Pick-to-Light (PTL) systems, Spring Logic configuration, and WES monitoring.
- Conducted WMS UAT involving automation hardware integration and trained warehouse pickers on system usability, PTL workflows, and optimized picking strategies for SBL and PTL operations.
- Currently supporting a nationwide multi-warehouse PTL implementation project for a Philippines-based client, including warehouse layout design, PTL hardware planning, infrastructure and manpower calculations, and WMS implementation.
- Managing an implementation partner network in the Philippines, including creating training manuals, delivering system and process training to consultants, and supervising their day-to-day implementation activities.

Manager – Solution Design

Aug 2022 – Sep 2023

Edgistify

Mumbai, India

- Designed end-to-end logistics and fulfillment solutions including inbound operations, storage optimization, inventory management, and outbound distribution strategies.
- Led solution architecture for clients seeking scalable supply chain networks and cost-efficient warehouse operations.
- Developed warehouse network planning models including manpower planning, infrastructure requirements, and operational cost modeling.

- Designed a nationwide supply chain operating model for a solar panel manufacturer expanding across Tier 2 and Tier 3 cities in India.
- Utilized advanced Excel and data analysis techniques to simulate operational scenarios, identify efficiency improvements, and support decision making.
- Delivered process redesign initiatives that improved warehouse productivity and reduced operational bottlenecks.

Manager – Procurement & Supply Chain

Dec 2021 – Aug 2022

Mindseed Education

Mumbai, India

- Managed procurement and vendor sourcing across multiple school locations for infrastructure and operational supplies.
- Implemented vendor consolidation and centralized procurement planning to improve purchasing efficiency and control.
- Negotiated supplier contracts achieving approximately 15% procurement cost savings through strategic sourcing.
- Managed 45+ vendors while coordinating nationwide procurement and supply chain operations.
- Built Google Sheets inventory tracking system to centralize procurement and inventory visibility.

Branch Manager

Jan 2020 – Dec 2021

DTDC Express Limited

Mumbai, India

- Managed one of Mumbai's largest DTDC branches handling 45,000–60,000 shipments daily.
- Led 50 employees, 70 delivery vehicles, and partners to ensure efficient logistics operations.
- Cleared 150,000 shipment backlog within one week using an alternative last-mile delivery network.
- Managed inbound and outbound shipments ensuring hub-to-branch coordination and efficient last-mile delivery.
- Optimized routing, dispatch planning, and workflows to reduce delivery delays and improve throughput.
- Ensured compliance with operational SOPs and adherence to logistics service level agreements.
- Resolved customer escalations and service failures while improving delivery success rates and retention.
- Achieved key operational KPIs including 95–98% on-time delivery, 90–95% first-attempt delivery success, and maintained damage rates below 0.5%.

Design Engineer

Jun 2019 – Oct 2019

Elite Finishing Systems

Mumbai, India

- Developed mechanical designs and CAD models for industrial paint booth systems using AutoCAD and SolidWorks.
- Collaborated with engineering and production teams to translate client requirements into functional design specifications.
- Conducted feasibility assessments including material selection, cost estimation, and design validation for manufacturing.
- Supported product development and prototype testing to ensure compliance with engineering standards and regulations.

KEY ACHIEVEMENTS

- Recognized as one of the **youngest Branch Managers at DTDC**, managing a high-volume logistics hub handling **45,000–60,000 shipments daily**.
- Successfully **cleared a backlog of 150,000 shipments within one week** during COVID disruptions by establishing an alternative last-mile delivery network using local delivery partners.
- Supported **multi-warehouse WMS implementations** for enterprise FMCG clients including **P&G, ITC, and Nestlé**, improving operational stability during critical go-live phases.
- Improved warehouse operational efficiency by **25% productivity gain** and **30% faster order fulfillment** through optimized pick paths, batch picking strategies, and system-driven task allocation.
- Enabled **15–20% reduction in operational overhead** through WMS process standardization and workflow automation.
- Achieved **99%+ order and inventory accuracy** using system-guided workflows, barcode tracking, and cycle counting.
- Designed the **end-to-end supply chain operating model** for a solar panel manufacturer expanding across Tier 2 and Tier 3 cities, including warehouse network design, manpower planning, and last-mile distribution strategy.
- Achieved approximately **15% procurement cost savings** through strategic vendor negotiations and centralized procurement planning.

CERTIFICATIONS

- Lean Six Sigma Foundations
- SAP S/4HANA Essential Training
- Project Management Foundations
- Root Cause Analysis: Getting to the Root of Business Problems
- Supply Chain Foundations: Project Management